



YOUR STAY IN VISAN

We deeply care about your well-being and safety.
You will find below the detail of all measures taken in our hotel to welcome you with serenity.



- Wearing a face mask is mandatory in all the public areas.
- Face mask are available for sale at the front desk.
- Hydroalcoholic gel is available at the entrances to the hotel.
- Our rooms are cleaned and sanitized thanks to a bio-cleaning solution (AFNOR Certification)
- Shouldn't you wish our team to enter your room during your stay for the cleaning service, kindly advise front desk upon arrival.
- Our team members are not allowed to enter the rooms while guests are inside.
- Public areas are cleaned and sanitized regularly.
- Remote payments transaction can be organized by Credit Card (Visa, Mastercard, American Express)
- In order to limit social contacts, the settlement for the stay will be requested upon arrival.
(in case of late arrival by access code, the stay is charged on the credit-card given as guarantee at reservation time.)
- Bills are sent by e-mail
- In order to minimize social interaction between our customers, the Breakfast time is scheduled with you (per room or per family). We kindly ask you to respect it.
- 100% Non-Smoking Hotel. The smokers are kindly invited to go on the terrace (with health pass) or outside the premises. In case of disrespect of this policy a disinfection fee of 150€ is applicated on the bill.
- The management reserves the right to exclude, without any compensation and notice, any guest who would not respect the sanitary rules, the team members or the hotel guests.

Looking forward to welcoming you soon!